



District News

January 2014

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Director

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Director

www.tcmud.org
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Winter Water Tips

Water Wisely

If your sprinkler system is still set to water automatically please **TURN IT OFF** and run sprinklers only when necessary. In freezing temperatures an unattended sprinkler system can create an ice hazard on the street or "stick on," wasting large amounts of water.

Check online for watering advice from experts like The Lawn Whisperer. To help conserve water in the winter months, limit outdoor watering to once every other week and visit our Rainfall & Watering page to track rain amounts around town. Any precipitation received reduces the need to water.

Protect Plants

To protect plants from freezing temperatures, prepare your garden by bringing containers inside or covering tender shrubs and plants. If we haven't had rain

recently, water outdoor plants thoroughly a day or so before a forecasted freeze when temperatures are above 40 degrees.

Frozen Pipes

Freezing weather can also mean broken pipes if you don't take precautions. At 20 degrees or colder, open cabinet doors to allow warm air to circulate around pipes and allow a small stream of cold water to run at the inside faucet farthest from your water meter. If your pipes do freeze never try to thaw them with an open flame; turn off the water supply to the house and call a licensed plumber. **To turn off the water supply at the meter please contact our main number at 682-831-4600.** After hours the answering service can dispatch on call personnel for water or sewer emergencies.

Online Payment Options

Did you know that you can pay your utility bill online through our website at www.tcmud.org? Click "Pay Online" then use the account number and PIN located at the top right corner of your bill to log in to your account. You can make a one-time payment with your credit or debit card, or go to "Register for Additional Services" and enter your email address. You will then see options for receiving your bill by email and setting up automatic credit/debit card or bank draft payments. These services are available at no extra cost, and payments made on our website are posted immediately.

Some customers like to pay their bill online through their bank, but residents should be aware that the District is not able to accept electronic transfers. This means that the bank or a third party must cut a physical check and mail it to our office. These payments are posted the day that the US Postal Service delivers them. If the mail is delayed for some reason and the payment arrives after the due date, it is still considered late and the penalty will be applied. If you choose to pay online through your bank, please allow plenty of time for delivery.

