

Town of Trophy Club Service Application and Agreement

Date:	ACCOUNT NO.:
Applicant's Name:	
Driver's License. No.:	State of Issuance:
Expiration Date:	Date of Birth:
Home Telephone: ()	Alternate Telephone: ()
E-mail Address:	Check to subscribe to TCMUD No. 1 <input type="checkbox"/> News <input type="checkbox"/> Agendas
Co-Applicant's Name:	
Driver's License. No.:	State of Issuance:
Expiration Date:	Date of Birth:
Home Telephone: ()	Alternate Telephone: ()
E-mail Address:	Check to subscribe to TCMUD No. 1 <input type="checkbox"/> News <input type="checkbox"/> Agendas
Emergency Contact Name:	Emergency Contact Telephone: ()
Type of Account:	<input type="checkbox"/> Single Family Residential <input type="checkbox"/> Multi-Family <input type="checkbox"/> Commercial <input type="checkbox"/> Irrigation Only
If commercial, type of business:	
Please circle one: <input type="checkbox"/> Own Home <input type="checkbox"/> Lease/Rent Home <input type="checkbox"/> Portable Meter	
Requested Service Start Date: _____ Have you had service with Trophy Club previously? YES NO	
If yes, at what address did you have service in the past? _____	
Name on previous account: _____	

Service Address:

Billing Address:

AGREEMENT made this _____ day of _____, 20_____, between the Town of Trophy Club (the "Town") and _____ (herein after called the Applicant and/or Customer). By execution hereof, the Applicant agrees that he/she has read and understands the terms of this agreement as stated on the back of this form, and understands that noncompliance shall constitute denial or discontinuance of service until such time as the violation(s) is corrected to the satisfaction of the Town. Any misrepresentations of the facts by the Applicant shall result in discontinuance of service pursuant to the terms and conditions of the Town's service policies.

Applicant Signature

Date

Co-Applicant's Signature

Date

OFFICE USE ONLY:	Meter Size: ___ 5/8" ___ 1" ___ Other ___ Fire Line ___ Irrigation Only
PROCESSED BY: _____	Deposit Date: _____ Amount: \$ _____ Check No.: _____
	Square Footage: _____

The Town shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive and/or reserve service from the Town in accordance with the policies of the Town as amended from time to time by the Town Council. The Customer shall pay for service hereunder as determined by the Town's policy and upon the terms and conditions set forth. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Town Council shall have the authority to discontinue service to any customer not complying with any policy or not paying any utility fees or charges as required by the Town's published rates, fees and conditions of service. At any time service is discontinued, terminated or suspended, the Town shall not re-establish service unless it has a current, signed copy of this agreement.

All water shall be metered by meters to be furnished and installed by the Town. The meter and/or wastewater connection is for the sole use of the Customer to whom it was provided under this agreement and is to provide service to only one (1) residential dwelling or one (1) commercial dwelling. Extension of pipe(s) to transfer utility service from one property to another, to share, resell or submeter water to any other persons, dwellings, businesses or property, etc. is prohibited and is grounds for immediate disconnection of service.

Water shall be provided to the type establishment indicated on front of this application form (i.e. residential, commercial, etc.). Customer must notify the Town prior to converting the establishment type (for example converting a residence to a business) by completing a new Service Application and Agreement. Additional fees may be required.

The Town shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Customer's property at a point to be chosen by the Town, and shall have access to its property and equipment located upon Customer's premises at all necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Town shall have the right to remove any of its equipment from the Customer's property. The Town shall install, at their own expense, any necessary service lines from the Town's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Town. The Town shall also have access to the Customer's property for the purpose of inspecting for possible cross-connections, potential contamination hazards and illegal lead materials.

It is the customer's responsibility to ensure Town personnel has access to the meter at all times without hindrance. The customer is also responsible for keeping the meter box free of debris and overgrowth and the meter free of dirt, mud, etc.

The Town is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Town shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by State regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with State regulations.
- b. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure zone backflow prevention assembly and service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing on or after July 1, 1988 at any connection that provides water for human consumption.
- e. No solder or flux that contains more than 0.2% lead may be used for the installation or repair of plumbing on or after July 1, 1988 at any connection that provides water for human consumption.

The Town may immediately disconnect service, without prior notification, if an actual or potential health hazard exists.

The Town shall maintain a copy of this agreement as long as the Customer and/or premises is connected to the public water system. The Customer shall allow their property to be inspected for possible cross-connections, potential contamination hazards and illegal lead materials. These inspections shall be conducted by the Town or its designated agent prior to initiating service and periodically thereafter.

The Town shall notify the Customer in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Customer shall immediately correct any undesirable practice on their premises. The Customer shall, at their own expense, properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

By execution hereof, the Applicant shall hold the Town and/or its authorized agents harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or contractors, tampering by other Customers/Users of the Town, normal failures of the system, or other events beyond the Town's control. The Customer shall grant to the Town, now or in the future, any easements of right-of-way for the purpose of installing, and operating pipelines, meters, valves and other equipment which may be deemed necessary by the Town to extend or improve service for existing or future Customers, on such forms as are required by the Town.

Notice to New Customers - Use of Chloramines for Disinfection

The Town of Trophy Club uses chloramines to disinfect the drinking water that we provide. Chloramines are used to benefit our customers by reducing the levels of disinfection byproducts (DBPs) in the system, while still providing protection from waterborne disease.

However, the use of chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment. In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for fish tanks.